

Online Banking - an easy to use
electronic banking solution



FNB
First National Bank
Zambia

How can we help you?

First National Bank (FNB) introduces Online Banking, an easy to use electronic banking solution, accessible through the Internet, that gives you electronic access to your FNB accounts anytime, anywhere.

FNB makes use of the latest technology and has developed this Online Banking solution with you in mind.

With Online Banking access to your accounts and financial transactions is real-time.

Online Banking offers:

Account Services

- The system can be accessed via the Internet at anytime
- View real time account balances
- 60 days transaction history
- Transaction search facility to search for specific transactions
- Download bank statements
- Cancel ATM card
- Stop cheque payments online
- Apply online for certain products

Transfers

- Transfer funds between your own FNB accounts
- Scheduled Transfers can be set up in advance and are automatically processed without you having to log in

Payments

- Set up and maintain your own recipients
- Pay third parties e.g. monthly household accounts
- Effect payments to recipients banking at both FNB and other Banks
- Post-date payments up to one year in advance
- Select References of your choice to allow for easy reconciliation

- Distribute Payment Notifications to your recipients via fax, e-mail or SMS
- Scheduled Payments can be set up in advance and are automatically processed without you having to log in

Value Added Services

- Maintain your InContact messaging service
- Register for statement delivery via e-mail

Security

- Your Internet connection to FNB is automatically secured via the SSL (Secure Sockets Layer) protocol at a 128-bit encryption
- Select your own User ID and Password
- An SMS is automatically sent to your mobile phone when your Online Banking profile is accessed
- An additional security measure in the form of a One Time PIN (OTP) will be included in your SMS notification
- Create secondary users and restrict access

For more information on pricing and how FNB's Online Banking can help you, please contact +(260) 21 1 366 800/1/2 or simply register online at www.fnbzambia.co.zm

Terms and Conditions apply.



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