### **FNB** Zambia Pricing Guide 1<sup>st</sup> September, 2013



Call +260 211 366 800 to find out how we can help you or visit www. fnbzambia.co.zm.

how can we help you?

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#### <sup>3</sup> Future Account

| Currency  | ZMW   |  |
|---|---|--|
| Monthly Account Fee   | Free  |  |
| Your Monthly fee includes                                   | 2 Free qualifying Debit transactions          |  |
| Minimum Balance required                                    | 50.00   |  |
| Penalty Fee if amount falls below the minimum Balance       | Not allowed                                   |  |
| Monthly Account Fee also Includes                           |   |  |
| inContact, FNB Cellphone & Online Banking subscriptions     | Free  |  |
| Linked Account Transfers                                    |   |  |
| Internal Debit Orders                                       | Not allowed                                   |  |
| External Debit Orders                                       | Not allowed                                   |  |
| Cellphone, ATM & Online Banking                             | 3.00  |  |
| Scheduled Transfers   | 3.00  |  |
| Account Transfers Branch                                    | 12.00   |  |
| Payments  |   |  |
| Cellphone ATM & Online Banking                              | Not allowed                                   |  |
| Scheduled Payments  | Not allowed                                   |  |
| Prepaid purchases (FNB ATM, Cellphone or Online<br>Banking) | Not allowed                                   |  |
| Bank Cheque   | 85.00   |  |
| ENC Upliftment Fees/Special (per deposit)                   | 400.00  |  |
| Scheduled Payment Setup & Amendment Fee (Online<br>Banking) | Not allowed                                   |  |
| Scheduled Payment Setup & Amendment (FNB Branch)            | Not allowed                                   |  |
| Cheque Payment  | Not allowed                                   |  |
| Branch Payment  | 20.00   |  |
| Card Purchases  |   |  |
| Visa Electronic Debit Card                                  | 0.50  |  |
| International Visa Electron Debit Cards                     | 8.50  |  |
| Prepaid Purchases   |   |  |
| Prepaid Purchases (FNB ATM Cellphone or Online<br>Banking)  | Not allowed                                   |  |
| Stop Payments   |   |  |
| Online Banking  | Not allowed                                   |  |
| FNB Branch  | Not allowed                                   |  |
| Cash Withdrawals  |   |  |
| FNB ATM   | 5.00  |  |
| Branch Cash Withdrawals                                     | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65 |  |
| Other Banks ATM Cash Withdrawals                            | 10.00   |  |
| International ATM Cash Withdrawals                          | 20.00   |  |

### <sup>4</sup> Future Account continued

| Currency  | ZMW  |
|---|--|
| Cash Deposits   |  |
| Cheques   | 5.00   |
| FNB ATM/Branch Cash Deposit   | 5,000 per month free thereafter 0.25% of value |
| Statements  |  |
| Provisional Statements &/ or Detailed Balance Enquiries<br>(Online Banking) | Free   |
| Mini Statement (FNB ATM)  | 0.60   |
| Mini Statement (Cellphone Banking)  | Free   |
| Provisional Statement (Branch)  | 20.00  |
| Balance Enquiries   |  |
| FNB ATM   | Free   |
| Cellphone Banking   | Free   |
| Branch Balance Enquiries  | 1.00   |
| Others Banks Balance Enquiries  | 1.50   |
| Penalty Fees  |  |
| Dishonoured Payment   | Not allowed                                    |
| Honouring Fee (Charged when your account exceed your account limit)         | N/A  |
| Card Replacement Fee (per card)   | 100.00   |
| Pin Replacement Fee   | 10.00  |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00   |
| Value Added Services  |  |
| Payment Notifications (fee per notification)                                |  |
| Email   | Not allowed                                    |
| SMS   | Not allowed                                    |
| Fax   | Not allowed                                    |

## <sup>5</sup> Copper Account

| Currency  | ZMW   |
|---|---|
| Monthly Account Fee   | 10.00   |
| Your Monthly fee includes                                   | Monthly account fee includes 2 Free qualifying debits<br>(FNB ATM, POS, Branch). Thereafter all Debit transactions<br>charged at normal rate. |
| Minimum Balance required                                    | 10.00   |
| Maximum Monthly Income Level                                | 1,500   |
| Monthly Account Fee also Includes                           |   |
| inContact, FNB Cellphone & Online Banking subscriptions     | Free  |
| Linked Account Transfers                                    |   |
| Internal Debit Orders                                       | 5.00  |
| External Debit Orders                                       | 17.00   |
| Cellphone, ATM & Online Banking                             | 3.00  |
| Scheduled Transfers   | 3.00  |
| Account Transfers Branch                                    | 12.00   |
| Payments  |   |
| Cellphone, ATM & Online Banking                             | 6.00  |
| Scheduled Payments  | 6.00  |
| Prepaid purchases (FNB ATM, Cellphone or Online<br>Banking) | 0.99  |
| Bank Cheque   | 85.00   |
| ENC Upliftment Fee/Special Clearance (per deposit)          | 400.00  |
| Scheduled Payment Setup                                     | 25.00   |
| Scheduled Amendment   | 22.00   |
| Branch Payment  | 20.00   |
| Card Purchases  |   |
| Visa Electronic Debit Card                                  | 0.50  |
| International Visa Electron Debit Cards                     | 8.50  |
| Stop Payments   |   |
| Online Banking  | 60.00   |
| FNB Branch  | 130.00  |

### <sup>6</sup> Copper Account continued

| Currency  | ZMW  |
|---|--|
| Cash Withdrawals  |  |
| FNB ATM   | 5.00   |
| Branch Cash Withdrawals   | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65  |
| Other Banks ATM Cash Withdrawals  | 10.00  |
| International ATM Cash Withdrawals  | 20.00  |
| Cash Deposits   |  |
| Cheques   | 5.00   |
| FNB ATM/Branch Cash Deposit   | 5,000 per month free thereafter 0.25% of value |
| Statements  |  |
| Provisional Statements &/ or Detailed Balance Enquiries<br>(Online Banking) | Free   |
| Mini Statement (FNB ATM)  | 0.60   |
| Mini Statement (Cellphone Banking)  | Free   |
| Provisional Statement (Branch)  | 20.00 per page                                 |
| Balance Enquiries   |  |
| FNB ATM   | Free   |
| Cellphone Banking   | Free   |
| Branch Balance Enquiries  | 1.00   |
| Others Banks Balance Enquiries  | 1.50   |
| Penalty Fees  |  |
| Dishonoured Payment   | 306.00   |
| Honouring Fee (Charged when your account exceed your account limit)         | 375.00   |
| Card Replacement Fee (per card)   | 100.00   |
| Pin Replacement Fee   | 10.00  |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00   |
| Value Added Services  |  |
| Payment Notifications (fee per notification)                                |  |
| Email   | 0.30   |
| SMS   | 0.45   |
| Fax   | 1.50   |

## <sup>7</sup>Smart Account

|   | Pay As You Go   | Bundled option  |
|---|---|---|
| Currency  | ZMW   | ZMW   |
| Monthly Account Fee   | 20.00   | 30.00   |
| Your Monthly fee includes                                   | Electronic Debit Card & One Free<br>Scheduled Payment | *Offers 6 Free FNB ATM<br>Withdrawals per month,<br>Unlimited Electronic transaction<br>on Online & Cellphone Banking,<br>Includes aitime purchases. Over<br>the counter transaction Fee<br>45.00 |
| Minimum Balance required                                    | 30.00   | 30.00   |
| Penalty Fee if amount falls below the minimum Balance       | 10.00   | 10.00   |
| Monthly Account Fee also Includes                           |   |   |
| inContact, FNB Cellphone & Online Banking<br>subscriptions  | Free  | Free  |
| Linked Account Transfers                                    |   |   |
| Internal Debit Orders                                       | 5.00  | Free  |
| External Debit Orders                                       | 17.00   | Free  |
| Cellphone, ATM & Online Banking                             | 3.00  | Free  |
| Scheduled Transfers   | 3.00  | Free  |
| Account Transfers Branch                                    | 12.00   | 45.00   |
| Payments  |   |   |
| Cellphone, ATM & Online Banking                             | 6.00  | Free  |
| Scheduled Payments  | 6.00  | Free  |
| Prepaid Purchases (FNB ATM, Cellphone or<br>Online Banking) | 0.99  | Free  |
| Bank Cheque   | 85.00   | 85.00   |
| ENC Upliftment Fee/Special Clearance (per deposit)          | 400.00  | 400.00  |
| Scheduled Payment   | 25.00   | 25.00   |
| Scheduled Amendment   | 22.00   | 22.00   |
| Cheque Payment  | Not allowed   | Not allowed   |
| Branch Payments   | 20.00   | 45.00   |
| Card Purchases  |   |   |
| Visa Electronic Debit Card                                  | 0.50  | Free  |
| International Visa Electron Debit Cards                     | 8.50  | Free  |
| Stop Payments   |   |   |
| Online Banking  | 60.00   | 60.00   |
| FNB Branch  | 130.00  | 130.00  |
| Cash Withdrawals  |   |   |
| FNB ATM   | 5.00  | 5.00*   |

### <sup>®</sup>Smart Account continued

|   | Pay As You Go                                     | Bundled option                                    |
|---|---|---|
| Currency  | ZMW   | ZMW   |
| Cash Withdrawals  |   |   |
| Branch Cash Withdrawals   | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65     | 45.00   |
| Other Banks ATM Cash Withdrawals  | 10.00   | 10.00   |
| International ATM Cash Withdrawals  | 20.00   | 20.00   |
| Cash Deposits   |   |   |
| Cheques   | 5.00  | 5.00  |
| FNB ATM/Branch Cash Deposit   | 5,000 per month free thereafter<br>0.25% of value | 5,000 per month free thereafter<br>0.25% of value |
| Statements  |   |   |
| Provisional Statements &/ or Detailed Balance<br>Enquiries (Online Banking) | Free  | Free  |
| Mini Statement (FNB ATM)  | 0.60  | 0.60  |
| Mini Statement (Cellphone Banking)  | Free  | Free  |
| Provisional Statement (Branch)  | 20.00 per page                                    | 20.00 per page                                    |
| Balance Enquiries   |   |   |
| FNB ATM   | Free  | Free  |
| Cellphone Banking   | Free  | Free  |
| Branch Balance Enquiries  | 1.00  | 1.00  |
| Others Banks Balance Enquiries  | 1.50  | 1.50  |
| Penalty Fees  |   |   |
| Dishonoured Payment   | 306.00  | 306.00  |
| Honouring Fee (Charged when your account exceed your account limit)         | 375.00  | 375.00  |
| Card Replacement Fee (per card)   | 100.00  | 100.00  |
| Pin Replacement Fee   | 10.00   | 10.00   |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00  | 150.00  |
| Value Added Services  |   |   |
| Payment Notifications (fee per notification)                                |   |   |
| Email   | 0.30  | 0.30  |
| SMS   | 0.45  | 0.45  |
| Fax   | 1.50  | 1.50  |

## <sup>°</sup>Savings Account

| How does this account work?                                 | *Monthly account fee includes 2 Free qualifying debits.<br>(FNB ATM, POS, Branch) Thereafter, normal debits are<br>charged at ZMK45.00) plus transaction fee where<br>applicable |
|---|--|
| Currency  | ZMW  |
| Monthly Account Fee   | 10.00  |
| Your Monthly fee includes                                   | Electron Debit Card Fee  |
| Minimum Balance required                                    | 50.00  |
| Penalty Fee if amount falls below the minimum Balance       | 10.00  |
| Monthly Account Fee also Includes                           |  |
| inContact, FNB Cellphone & Online Banking subscriptions     | Free   |
| Linked Account Transfers                                    |  |
| Internal Debit Orders                                       | Not allowed  |
| External Debit Orders                                       | Not allowed  |
| Cellphone, ATM & Online Banking                             | 45.00*   |
| Scheduled Transfers   | 45.00*   |
| Account Transfers Branch                                    | 45.00*   |
| Payments  |  |
| Cellphone ATM & Online Banking                              | Not allowed  |
| Scheduled Payments  | Not allowed  |
| Prepaid purchases (FNB ATM, Cellphone or Online<br>Banking) | Not Allowed  |
| Bank Cheque   | 85.00  |
| ENC Upliftment Fees/Special (per deposit)                   | 400.00   |
| Scheduled Payment Setup & Amendment Fee (Online Banking)    | Not allowed  |
| Scheduled Payment Setup & Amendment (FNB Branch)            | Not allowed  |
| Cheque Payment  | Not Allowed  |
| Branch Payment  | 45.00*   |
| Card Purchases  |  |
| Visa Electronic Debit Card                                  | 45.00*   |
| International Visa Electron Debit Cards                     | 45.00*   |
| Prepaid Purchases   |  |
| Prepaid Purchases (FNB ATM Cellphone or Online<br>Banking)  | Not allowed  |
| Stop Payments   |  |
| Online Banking  | Not allowed  |
| FNB Branch  | Not allowed  |

## <sup>10</sup> Savings Account continued

| Currency  | ZMW  |  |
|---|--|--|
| Cash Withdrawals  |  |  |
| FNB ATM   | 45.00*   |  |
| Branch Cash Withdrawals   | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65  |  |
| Other Banks ATM Cash Withdrawals  | 55.00  |  |
| International ATM Cash Withdrawals  | 65.00  |  |
| Cash Deposits   |  |  |
| Cheques   | 5.00   |  |
| FNB ATM/Branch Cash Deposit   | 5,000 per month free thereafter 0.25% of value |  |
| Statements  |  |  |
| Provisional Statements &/ or Detailed Balance Enquiries<br>(Online Banking) | Free   |  |
| Mini Statement (FNB ATM)  | 0.60   |  |
| Mini Statement (Cellphone Banking)  | Free   |  |
| Provisional Statement (Branch)  | 20.00 per page                                 |  |
| Balance Enquiries   |  |  |
| FNB ATM   | Free   |  |
| Cellphone Banking   | Free   |  |
| Branch Balance Enquiries  | 1.00   |  |
| Others Banks Balance Enquiries  | 1.50   |  |
| Penalty Fees  |  |  |
| Dishonoured Payment   | Not allowed                                    |  |
| Honouring Fee (Charged when your account exceed your account limit)         | Not allowed                                    |  |
| Card Replacement Fee (per card)   | 100.00   |  |
| Pin Replacement Fee   | 10.00  |  |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00   |  |
| Value Added Services  |  |  |
| Payment Notifications (fee per notification)                                |  |  |
| Email   | Not allowed                                    |  |
| SMS   | Not allowed                                    |  |
| Fax   | Not allowed                                    |  |

#### <sup>11</sup> Life Start Student Account

| Currency  | ZMW   |
|---|---|
| Monthly Account Fee   | Free  |
| Minimum Balance required                                    | 25.00   |
| Penalty Fee if amount falls below the minimum Balance       | 10.00   |
| Monthly Account Fee also Includes                           |   |
| inContact, FNB Cellphone & Online Banking subscriptions     | Free  |
| Linked Account Transfers                                    |   |
| Internal Debit Orders                                       | 5.00  |
| External Debit Orders                                       | 17.00   |
| Cellphone, ATM & Online Banking                             | 3.00  |
| Scheduled Transfers   | 3.00  |
| Account Transfers Branch                                    | 12.00   |
| Payments  |   |
| Cellphone, ATM & Online Banking                             | 6.00  |
| Scheduled Payments  | 6.00  |
| Prepaid Purchases (FNB ATM, Cellphone or Online<br>Banking) | Free  |
| Bank Cheque   | 85.00   |
| ENC Upliftment Fee/Special Clearance (per deposit)          | 400.00  |
| Scheduled Payment   | 25.00   |
| Scheduled Amendment   | 22.00   |
| Cheque Payment  | Not allowed                                   |
| Branch Payments   | 20.00   |
| Card Purchases  |   |
| Visa Electronic Debit Card                                  | 0.50  |
| International Visa Electron Debit Cards                     | 8.50  |
| Prepaid Purchases   |   |
| Prepaid Purchases (FNB ATM Cellphone or Online<br>Banking)  | Free  |
| Stop Payments   |   |
| Online Banking  | 60.00   |
| FNB Branch  | 130.00  |
| Cash Withdrawals  |   |
| FNB ATM   | 3.50  |
| Branch Cash Withdrawals                                     | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65 |
| Other Banks ATM Cash Withdrawals                            | 10.00   |
| International ATM Cash Withdrawals                          | 20.00   |

### Life Start Student Account continued

| Currency  | ZMW  |
|---|--|
| Cash Deposits   |  |
| Cheques   | 5.00   |
| FNB ATM/Branch Cash Deposit   | 5,000 per month free thereafter 0.25% of value |
| Statements  |  |
| Provisional Statements &/ or Detailed Balance Enquiries<br>(Online Banking) | Free   |
| Mini Statement (FNB ATM)  | 0.60   |
| Mini Statement (Cellphone Banking)  | Free   |
| Provisional Statement (Branch)  | 20.00 per page                                 |
| Balance Enquiries   |  |
| FNB ATM   | Free   |
| Cellphone Banking   | Free   |
| Branch Balance Enquiries  | 1.00   |
| Others Banks Balance Enquiries  | 1.50   |
| Penalty Fees  |  |
| Dishonoured Payment   | 306.00   |
| Honouring Fee (Charged when your account exceed your account limit)         | 375.00   |
| Card Replacement Fee (per card)   | 100.00   |
| Pin Replacement Fee   | 10.00  |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00   |
| Value Added Services  |  |
| Payment Notifications (fee per notification)                                |  |
| Email   | 0.30   |
| SMS   | 0.45   |
| Fax   | 1.50   |

### <sup>13</sup>Gold Cheque Account

|  | Pay As You Go   | Bundled option   |
|--|---|--|
| Currency   | ZMW   | ZMW  |
| Monthly Account Fee  | 30.00   | 60.00  |
| Your Monthly fee includes                                  | Electronic Debit Card & One<br>Free Scheduled Payment | *Offers 8 Free FNB ATM<br>Withdrawalsper month,<br>Unlimited Electronic transaction<br>on Online & Cellphone Banking,<br>Includes aitime purchases. Over<br>the counter transaction Fee<br>45.00 |
| Monthly Account Fee also Includes                          |   |  |
| inContact, FNB Cellphone & Online Banking<br>subscriptions | Free  | Free   |
| Linked Account Transfers                                   |   |  |
| Internal Debit Orders                                      | 5.00  | Free   |
| External Debit Orders                                      | 17.00   | Free   |
| Cellphone, ATM & Online Banking                            | 3.00  | Free   |
| Scheduled Transfers  | 3.00  | Free   |
| Account Transfers Branch                                   | 12.00   | 45.00  |
| Payments   |   |  |
| Cellphone, ATM & Online Banking                            | 6.00  | Free   |
| Scheduled Payments   | 6.00  | Free   |
| Bank Cheque  | 85.00   | 85.00  |
| ENC Upliftment Fee/Special Clearance (per deposit)         | 400.00  | 400.00   |
| Scheduled Payment  | 25.00   | 25.00  |
| Scheduled Amendment  | 22.00   | 22.00  |
| Cheque Payment   | 17.50   | 17.50  |
| Card Purchases   |   |  |
| Visa Electronic Debit Card                                 | 0.50  | Free   |
| International Visa Electron Debit Cards                    | 8.50  | Free   |
| Prepaid Purchases  |   |  |
| Prepaid Purchases (FNB ATM Cellphone or<br>Online Banking) | 0.99  | Free   |
| Stop Payments  |   |  |
| Online Banking   | 60.00   | 60.00  |
| FNB Branch   | 130.00  | 130.00   |
| Cash Withdrawals   |   |  |
| FNB ATM  | 5.00  | 5.00*  |
| Branch Cash Withdrawals                                    | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65         | 45.00  |
| Other Banks ATM Cash Withdrawals                           | 10.00   | 10.00  |
| International ATM Cash Withdrawals                         | 20.00   | 20.00  |

### Gold Cheque Account continued

|   | Pay As You Go                                     | Bundled option                                    |
|---|---|---|
| Currency  | ZMW   | ZMW   |
| Cash Deposits   |   |   |
| Cheques   | 5.00  | 5.00  |
| FNB ATM/Branch Cash Deposit   | 5,000 per month free thereafter<br>0.25% of value | 5,000 per month free thereafter<br>0.25% of value |
| Statements  |   |   |
| Monthly   | Free  | Free  |
| Additional Paper Statement (Fee per month)                                  |   |   |
| Daily   | 20.00   | 20.00   |
| Weekly  | 10.00   | 10.00   |
| Twice Monthly   | 5.00  | 5.00  |
| Provisional Statement and/or Detailed Balance<br>Enquiries (Online Banking) | Free  | Free  |
| Mini Statement (FNB ATM)  | 0.60  | 0.60  |
| Mini Statement (Cellphone Banking)  | Free  | Free  |
| Provisional Statement (Branch)  | 20.00 per page                                    | 20.00 per page                                    |
| Balance Enquiries   |   |   |
| FNB ATM   | Free  | Free  |
| Cellphone Banking   | Free  | Free  |
| Branch Balance Enquiries  | 1.00  | 1.00  |
| Others Banks Balance Enquiries  | 1.50  | 1.50  |
| Penalty Fees  |   |   |
| Dishonoured Payment   | 306.00  | 306.00  |
| Honouring Fee (Charged when your account exceed your account limit)         | 375.00  | 375.00  |
| Card Replacement Fee (per card)   | 100.00  | 100.00  |
| Pin Replacement Fee   | 10.00   | 10.00   |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00  | 150.00  |
| Value Added Services  |   |   |
| Payment Notifications (fee per notification)                                |   |   |
| Email   | 0.30  | 0.30  |
| SMS   | 0.45  | 0.45  |
| Fax   | 1.50  | 1.50  |
| Loan & Overdrafts   |   |   |
| Overdraft Annual Facility Fee   | Negotiable  | Negotiable  |
| Personal Loan Arrangement Fee   | Negotiable  | Negotiable  |
| Cheque Books  |   |   |
| Pocket 40   | 35.00   | 35.00   |

## <sup>15</sup> Platinum Cheque Account

|  | Pay As You Go   | Bundled option  |  |
|--|---|---|--|
| Currency   | ZMW   | ZMW   |  |
| Monthly Account Fee  | 75.00   | 199.00  |  |
| Your Monthly fee includes                                  | Electronic Debit Card & One<br>Free Scheduled Payment | *Offers 10 Free FNB ATM<br>Withdrawalsper month,<br>Unlimited Electronic transaction<br>on Online & Cellphone Banking,<br>Includes aitime purchases. Over<br>the counter transaction Fee<br>45.00 |  |
| Monthly Account Fee also Includes                          |   |   |  |
| inContact, FNB Cellphone & Online Banking<br>subscriptions | Free  | Free  |  |
| Linked Account Transfers                                   |   |   |  |
| Internal Debit Orders                                      | 5.00  | Free  |  |
| External Debit Orders                                      | 17.00   | Free  |  |
| Cellphone, ATM & Online Banking                            | 3.00  | Free  |  |
| Scheduled Transfers  | 3.00  | Free  |  |
| Account Transfers Branch                                   | 12.00   | 45.00   |  |
| Payments   |   |   |  |
| Cellphone, ATM & Online Banking                            | 6.00  | Free  |  |
| Scheduled Payments   | 6.00  | Free  |  |
| Bank Cheque  | 85.00   | 85.00   |  |
| ENC Upliftment Fee/Special Clearance (per deposit)         | 400.00  | 400.00  |  |
| Scheduled Payment  | 25.00   | 25.00   |  |
| Scheduled Amendment  | 22.00   | 22.00   |  |
| Cheque Payment   | 17.50   | 17.50   |  |
| Card Purchases   |   |   |  |
| Visa Electronic Debit Card                                 | 0.50  | Free  |  |
| International Visa Electron Debit Cards                    | 8.50  | Free  |  |
| Prepaid Purchases  |   |   |  |
| Prepaid Purchases (FNB ATM Cellphone or Online Banking)    | 0.99  | Free  |  |
| Stop Payments  |   |   |  |
| Online Banking   | 60.00   | 60.00   |  |
| FNB Branch   | 130.00  | 130.00  |  |
| Cash Withdrawals   |   |   |  |
| FNB ATM  | 5.00  | 5.00*   |  |
| Branch Cash Withdrawals                                    | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65         | 45.00   |  |
| Other Banks ATM Cash Withdrawals                           | 10.00   | 10.00   |  |
| International ATM Cash Withdrawals                         | 20.00   | 20.00   |  |

### Platinum Cheque Account continued

|   | Pay As You Go                                  | Bundled option                                    |
|---|--|---|
| Currency  | ZMW  | ZMW   |
| Cash Deposits   |  |   |
| Cheques   | 5.00   | 5.00  |
| FNB ATM/Branch Cash Deposit   | 5,000 per month free thereafter 0.25% of value | 5,000 per month free thereafter<br>0.25% of value |
| Statements  |  |   |
| Monthly   | Free   | Free  |
| Additional Paper Statement (Fee per month)                                  |  |   |
| Daily   | 20.00  | 20.00   |
| Weekly  | 10.00  | 10.00   |
| Twice Monthly   | 5.00   | 5.00  |
| Provisional Statement and/or Detailed Balance<br>Enquiries (Online Banking) | Free   | Free  |
| Mini Statement (FNB ATM)  | 0.60   | 0.60  |
| Mini Statement (Cellphone Banking)  | Free   | Free  |
| Provisional Statement (Branch)  | 20.00 per page                                 | 20.00 per page                                    |
| Balance Enquiries   |  |   |
| FNB ATM   | Free   | Free  |
| Cellphone Banking   | Free   | Free  |
| Branch Balance Enquiries  | 1.00   | 1.00  |
| Others Banks Balance Enquiries  | 1.50   | 1.50  |
| Penalty Fees  |  |   |
| Dishonoured Payment   | 306.00   | 306.00  |
| Honouring Fee (Charged when your account exceed your account limit)         | 375.00   | 375.00  |
| Card Replacement Fee (per card)   | 100.00   | 100.00  |
| Pin Replacement Fee   | 10.00  | 10.00   |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00   | 150.00  |
| Value Added Services  |  |   |
| Payment Notifications (fee per notification)                                |  |   |
| Email   | 0.30   | 0.30  |
| SMS   | 0.45   | 0.45  |
| Fax   | 1.50   | 1.50  |
| Loan & Overdrafts   |  |   |
| Overdraft Annual Facility Fee   | Negotiable                                     | Negotiable  |
| Personal Loan Arrangement Fee   | Negotiable                                     | Negotiable  |
| Cheque Books  |  |   |
| Pocket 40   | 35.00  | 35.00   |

# <sup>17</sup> Call Account

| Currency  | ZMW  |
|---|--|
| Electronic Transactions                           |  |
| Cellphone, ATM & Online Banking Transfers         | 2.50   |
| Scheduled Payments                                | 5.00   |
| Scheduled Transfers                               | 2.50   |
| FNB Branch Transactions                           |  |
| Cash Withdrawals                                  | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65  |
| Account Payments                                  | 20.00  |
| Account Transfers                                 | 10.00  |
| Cheque Deposits                                   | 5.00   |
| Cash Deposits                                     | 5,000 per month free thereafter 0.25% of value |
| Other Account related Fees                        |  |
| ENC Uplifting Fee/Special Clearance (per deposit) | 400.00   |

### <sup>18</sup>Business Start Account

| Currency   | ZMW   |
|--|---|
| Monthly Account Fee  | 20.00   |
| Your Monthly fee includes  | Electronic Debit Card Fee                       |
| Annual Turnover  | 0 - ZMW 800K                                    |
| Monthly Account Fee also Includes  |   |
| inContact, FNB Cellphone & Online Banking subscriptions                  | Free  |
| Linked Account Transfers   |   |
| Internal Debit Orders  | 5.00  |
| External Debit Orders  | 17.00   |
| Cellphone, ATM & Online Banking  | 3.00  |
| Scheduled Transfers  | 3.00  |
| Account Transfers Branch   | 12.00   |
| Payments   |   |
| Cellphone, ATM & Online Banking  | 6.00  |
| Scheduled Payments   | 6.00  |
| Bank Cheque  | 85.00   |
| ENC Upliftment Fee/Special Clearance (per deposit)                       | 400.00  |
| Scheduled Payment Setup  | 25.00   |
| Scheduled Amendment  | 22.00   |
| Branch Payments  | 20.00   |
| Card Purchases   |   |
| Visa Electronic Debit Card   | 0.50  |
| International Visa Electron Debit Cards                                  | 8.50  |
| Prepaid Purchases  |   |
| Prepaid Purchases (FNB ATM Cellphone or Online<br>Banking)               | 0.99  |
| Stop Payments  |   |
| Online Banking   | 60.00   |
| FNB Branch   | 130.00  |
| Cash Withdrawals   |   |
| FNB ATM  | 5.00  |
| Branch Cash Withdrawals  | 0-5,000 - 45<br>5-10,000 - 55<br>>10,000 - 65   |
| Other Banks ATM Cash Withdrawals   | 10.00   |
| International ATM Cash Withdrawals                                       | 20.00   |
| Cash Deposits  |   |
| Cheques  | 5.00  |
| FNB ATM/Branch Cash Deposit  | 50,000 per month free thereafter 0.25% of value |
| Statements   |   |
| Provisional Statements &/ or Detailed Balance Enquiries (Online Banking) | Free  |
| Mini Statement (FNB ATM)   | 0.60  |
| Mini Statement (Cellphone Banking)                                       | Free  |
| Provisional Statement (Branch)   | 20.00 per page                                  |

### **Business Start Account continued**

| Currency  | ZMW    |
|---|--------|
| Balance Enquiries   |        |
| FNB ATM   | Free   |
| Cellphone Banking   | Free   |
| Branch Balance Enquiries  | 1.00   |
| Others Banks Balance Enquiries                                      | 1.50   |
| Penalty Fees  |        |
| Dishonoured Payment   | 306.00 |
| Honouring Fee (Charged when your account exceed your account limit) | 375.00 |
| Card Replacement Fee (per card)                                     | 100.00 |
| Pin Replacement Fee   | 10.00  |
| Deposit or Post Dated Cheques (per cheque)                          | 150.00 |
| Value Added Services  |        |
| Payment Notifications<br>(fee per notification)                     |        |
| Email   | 0.30   |
| SMS   | 0.45   |
| Fax   | 1.50   |

### <sup>20</sup> Business SME Account

| Currency  | ZMW   |
|---|---|
| Monthly Account Fee   | 50.00   |
| Your Monthly fee includes                                   | Electronic Debit Card Fee                       |
| inContact, FNB Cellphone & Online Banking subscriptions     | Free  |
| Linked Account Transfers                                    |   |
| Internal Debit Orders                                       | 5.00  |
| External Debit Orders                                       | 17.00   |
| Cellphone, ATM & Online Banking                             | 3.00  |
| Scheduled Transfers   | 3.00  |
| Account Transfers Branch                                    | 12.00   |
| Payments  |   |
| Cellphone, ATM & Online Banking                             | 6.00  |
| Scheduled Payments  | 6.00  |
| Prepaid Purchases (FNB ATM, Cellphone or Online<br>Banking) | 0.99  |
| Bank Cheque   | 85.00   |
| ENC Upliftment Fee/Special Clearance (per deposit)          | 400.00  |
| Scheduled Payment   | 25.00   |
| Scheduled Amendment   | 22.00   |
| Cheque Payment  | 22.50   |
| Branch Payments   | 20.00   |
| Stop Payments   |   |
| Online Banking  | 60.00   |
| FNB Branch  | 130.00  |
| Card Purchases  |   |
| Visa Electronic Debit Card                                  | 0.50  |
| International Visa Electron Debit Cards                     | 8.50  |
| Prepaid Purchases   |   |
| Prepaid Purchases (FNB ATM Cellphone or Online<br>Banking)  | 0.99  |
| Cash Withdrawals  |   |
| FNB ATM   | 5.00  |
| Other Banks ATM Cash Withdrawals                            | 10.00   |
| International ATM Cash Withdrawals                          | 20.00   |
| Cash Deposits   |   |
| FNB ATM/Branch Cash Deposit                                 | 50,000 per month free thereafter 0.25% of value |

### **Business SME Account continued**

| Currency  | ZMW        |
|---|------------|
| Statements  |            |
| Monthly Statement   | Free       |
| Additional Paper (Fee per month)  |            |
| Daily   | 20.00      |
| Weekly  | 10.00      |
| Twice Monthly   | 5.00       |
| Provisional Statements &/ or Detailed Balance Enquiries<br>(Online Banking) | Free       |
| Mini Statement (FNB ATM)  | 0.60       |
| Mini Statement (Cellphone Banking)  | Free       |
| Provisional Statement (Branch)  | 20.00      |
| Balance Enquiries   |            |
| FNB ATM   | Free       |
| Cellphone Banking   | Free       |
| Branch Balance Enquiries  | 1.00       |
| Others Banks Balance Enquiries  | 1.50       |
| Penalty Fees  |            |
| Dishonoured Payment   | 504.00     |
| Honouring Fee (Charged when your account exceed your account limit)         | 375.00     |
| Card Replacement Fee (per card)   | 100.00     |
| Pin Replacement Fee   | 10.00      |
| Deposit or Post Dated Cheques (per cheque)                                  | 150.00     |
| Value Added Services  |            |
| Payment Notifications (fee per notification)                                |            |
| Email   | 0.30       |
| SMS   | 0.45       |
| Fax   | 1.50       |
| Loans & Overdrafts  |            |
| Overdraft Annual Facility Fee   | Negotiable |
| Loan Arrangements   | Negotiable |
| Cheque Books  |            |
| Pocket 40   | 35.00      |
| Company 200   | 80.00      |

### <sup>22</sup> Business Cheque Account

| Currency   | ZMW   |
|--|---|
| Monthly Account Fee  | 100.00  |
| Your Monthly fee includes                                  | Electronic Debit Card Fee                       |
| Monthly Account Fee also Includes                          |   |
| inContact, FNB Cellphone & Online Banking subscriptions    | Free  |
| Linked Account Transfers                                   |   |
| Internal Debit Orders                                      | 5.00  |
| External Debit Orders                                      | 17.00   |
| Cellphone, ATM & Online Banking                            | 3.00  |
| Scheduled Transfers  | 3.00  |
| Account Transfers Branch                                   | 12.00   |
| Payments   |   |
| Cellphone, ATM & Online Banking                            | 6.00  |
| Scheduled Payments   | 6.00  |
| Bank Cheque  | 85.00   |
| ENC Upliftment Fee/Special Clearance (per deposit)         | 400.00  |
| Scheduled Payment  | 25.00   |
| Scheduled Amendment  | 22.00   |
| Cheque Payment   | 22.50   |
| Card Purchases   |   |
| Visa Electronic Debit Card                                 | 0.50  |
| International Visa Electron Debit Cards                    | 8.50  |
| Prepaid Purchases  |   |
| Prepaid Purchases (FNB ATM Cellphone or Online<br>Banking) | 0.99  |
| Stop Payments  |   |
| Online Banking   | 60.00   |
| FNB Branch   | 130.00  |
| Cash Withdrawals   |   |
| FNB ATM  | 5.00  |
| Other Banks ATM Cash Withdrawals                           | 10.00   |
| International ATM Cash Withdrawals                         | 20.00   |
| Cash Deposits  |   |
| Cheques  | 5.00  |
| FNB ATM/Branch Cash Deposit                                | 50,000 per month free thereafter 0.25% of value |

### **Business Cheque Account continued**

| Currency   | ZMW            |
|--|----------------|
| Statements   |                |
| Monthly  | Free           |
| Additional Paper Statement (Fee per month)                               |                |
| Daily  | 20.00          |
| Weekly   | 10.00          |
| Twice Monthly  | 5.00           |
| Provisional Statements &/ or Detailed Balance Enquiries (Online Banking) | Free           |
| Mini Statement (FNB ATM)   | 0.60           |
| Mini Statement (Cellphone Banking)                                       | Free           |
| Provisional Statement (Branch)   | 20.00 per page |
| Balance Enquiries  |                |
| FNB ATM  | Free           |
| Cellphone Banking  | Free           |
| Branch Balance Enquiries   | 1.00           |
| Others Banks Balance Enquiries   | 1.50           |
| Penalty Fees   |                |
| Dishonoured Payment  | 504.00         |
| Honouring Fee (Charged when your account exceed your account limit)      | 375.00         |
| Card Replacement Fee (per card)  | 100.00         |
| Pin Replacement Fee  | 10.00          |
| Deposit or Post Dated Cheques (per cheque)                               | 150.00         |
| Value Added Services   |                |
| Payment Notifications (fee per notification)                             |                |
| Email  | 0.30           |
| SMS  | 0.45           |
| Fax  | 1.50           |
| Loans & Overdrafts   |                |
| Overdraft Annual Facility Fee  | Negotiable     |
| Loan Arrangements  | Negotiable     |
| Cheque Books   |                |
| Pocket 40  | 35.00          |
| Company 200  | 80.00          |

#### Foreign Currency Accounts (Personal Cheque Accounts Only)

| Currency   | USD   | GBP   | EUR   | ZAR   |
|--|---|---|---|---|
| Monthly Account Fee  | 10.00   | 7.50  | 10.00   | 30.00   |
| inContact, FNB Cellphone & Online<br>Banking subscriptions | Free  | Free  | Free  | Free  |
| FNB Branch Transactions                                    |   |   |   |   |
| Cheque Payment   | 3.00  | 3.00  | 4.00  | 20.00   |
| Cash Withdrawals   | 3.00 plus 0.15%   | 3.00 plus 0.15%                                     | 4.00 plus 0.15%                                     | 20.00 plus<br>0.15%                                   |
| Account Payments   | Not Allowed   | Not Allowed   | Not Allowed   | Not Allowed   |
| Account Transfers  | 3.00  | 3.00  | 4.00  | 20.00   |
| Cash Deposits  | 10,000 per<br>month free,<br>thereafter 0.20%<br>of value | 250 per month<br>free, thereafter<br>0.20% of value | 350 per month<br>free, thereafter<br>0.20% of value | 5,000 per month<br>free, thereafter<br>0.20% of value |
| Balance Enquiries  | Free  | Free  | Free  | Free  |
| Other Account related Fees                                 |   |   |   |   |
| Special Instructions                                       |   |   |   |   |
| ENC Uplifting Fee/ Special Clearance<br>(per deposit)      | 40.00   | 18.00   | 25.00   | 350.00  |
| Statements   |   |   |   |   |
| Provisional Statement (Branch)                             | 1.00 per page   | 1.00 per page                                       | 1.00 per page                                       | 5.00 per page   |
| Stop Payments  |   |   |   |   |
| Online Banking   | 1.20  | 0.75  | 1.20  | 9.50  |
| FNB Branch   | 15.00   | 7.50  | 10.00   | 150.00  |
| Penalty Fees   |   |   |   |   |
| Dishonoured Payment<br>(per item)                          | 35.00   | 18.00   | 25.00   | 350.00  |

#### Foreign Currency Accounts (Business Cheque Accounts Only)

| Currency   | USD   | GBP   | EUR   | ZAR   |
|--|---|---|---|---|
| Monthly Account Fee  | 10.00   | 7.50  | 10.00   | 30.00   |
| inContact, FNB Cellphone & Online<br>Banking subscriptions | Free  | Free  | Free  | Free  |
| FNB Branch Transactions                                    |   |   |   |   |
| Cheque Payment   | 3.00  | 3.00  | 4.00  | 20.00   |
| Cash Withdrawals   | 3.00 plus 0.15%   | 3.00 plus 0.15%                                     | 4.00 plus 0.15%                                     | 20.00 plus<br>0.15%                                   |
| Account Payments   | Not Allowed   | Not Allowed   | Not Allowed   | Not Allowed   |
| Account Transfers  | 3.00  | 3.00  | 4.00  | 20.00   |
| Cash Deposits  | 10,000 per<br>month free,<br>thereafter 0.20%<br>of value | 250 per month<br>free, thereafter<br>0.20% of value | 350 per month<br>free, thereafter<br>0.20% of value | 5,000 per month<br>free, thereafter<br>0.20% of value |
| Balance Enquiries  | Free  | Free  | Free  | Free  |
| Other Account related Fees                                 |   |   |   |   |
| Special Instructions                                       |   |   |   |   |
| ENC Uplifting Fee/ Special Clearance<br>(per deposit)      | 40.00   | 18.00   | 25.00   | 350.00  |
| Statements   |   |   |   |   |
| Provisional Statement (Branch)                             | 1.00 per page   | 1.00 per page                                       | 1.00 per page                                       | 5.00 per page   |
| Stop Payments  |   |   |   |   |
| Online Banking   | 1.20  | 0.75  | 1.20  | 9.50  |
| FNB Branch   | 15.00   | 7.50  | 10.00   | 150.00  |
| Penalty Fees   |   |   |   |   |
| Dishonoured Payment<br>(per item)                          | 35.00   | 18.00   | 25.00   | 350.00  |

### eWallet Fees

| Currency  | ZMW  |
|---|------|
| Other Fees  |      |
| Send Money from cheque to eWallet (Deposit/Cash in) | 8.50 |
| Monthly Fee   | Free |
| Prepaid Purchases                                   | 0.99 |
| Statement/ Balance Enquiry                          | Free |
| Payments to Other eWallet                           | 5.00 |
| ATM Cash Withdrawals                                | Free |

#### **Generic Fees Applicable**

| Currency  | ZMW    |
|---|--------|
| Other Fees                                      |        |
| Deposit Books                                   | 35.00  |
| Certificate of Balance                          | 100.00 |
| Certification of Documents (per item)           | 75.00  |
| Commissioner of Oaths                           | 100.00 |
| Reference Letter                                | 100.00 |
| Auditors Reports                                | 250.00 |
| Photocopying (per page)                         | 10.00  |
| Sealing of Documents                            | 100.00 |
| Telephone Local                                 | 75.00  |
| Telephone Foreign                               | 200.00 |
| Direct Debit & Credit Clearing Payments (DDACC) |        |
| Manual  | 50.00  |
| Salary Processing                               |        |
| Manual  | 30.00  |

#### First National Bank Zambia Limited

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\* FNB may change these prices or introduce new fees at any time. Appropriate notice will be given. \* Terms and Conditions Apply.