



The Double Double Deposit and Save Campaign

- i. The Competition is open to all FNB Zambia customers in the Retail and SME segment.
- ii. Participants who are directors, members, partners, employees, agents of or consultants of FNB, its subsidiaries, holding companies, divisions and/or associated companies or of the advertising or promotion agencies or any other person who directly or indirectly controls or is controlled by FNB Zambia, will not qualify to participate in the Competition and will also not be eligible for any prizes.
- iii. By participating in the campaign, all participants agree to be bound by the terms and conditions of the campaign, and FNB Zambia's decision regarding any issue with the campaign will be final and binding and no correspondence will be entered into.
- iv. FNB Zambia does not accept any responsibility for any transaction/application that is not delivered, received, or is delayed or damaged due to technical reasons, including telecommunication failure on the part of the participant's service provider, or otherwise.
- v. The prizes consist of the following:
 - a. 50 retail customers will win the opportunity to have their savings doubled by the Bank at the end of the campaign period, as per following eligibility criteria.
 1. The customer must deposit a minimum amount of K5,000 into their account during the campaign period.
 2. The customer must save and grow the deposited amount during the campaign period.
 3. The winners will be selected through a lucky draw from the pool of eligible winners as per campaign eligibility criteria.
 4. There will be a maximum threshold /cap of K25,000 that the Bank will match per winner.
 - b. Ten (10) SME customers (5 New To Bank and 5 Existing To Bank) will have the opportunity to have their savings doubled by the Bank at the end of the campaign period, as per following eligibility criteria.
 1. The customer must deposit a minimum amount of K25,000 during the campaign period.
 2. The customer must maintain a minimum average monthly balance of K25,000 during the campaign period.
 3. There will be a maximum threshold /cap of K25,000 that the Bank will match per winner.
 - c. There will also be weekly build up prizes (from April to Jun 2024) in form of cash back amounting to K1,000 each, to customers who double their savings month on month during the campaign period. A total of 90 winners will be selected weekly by lucky draw for the weekly cashback prizes.

Frequently Asked Questions (FAQs)

1. What is this promotion about?
This is a promotion calling upon customers with FNB Zambia Retail Banking or SME Business accounts to deposit and save a minimum balance in their current accounts in order to stand a chance for the bank to double the amounts they would have deposited and saved, after 90 days.
2. Who is eligible to participate in the promotion?
 - The campaign is open to all FNB Zambia Personal and SME Customers. You can also open an account with FNB Zambia to participate in the promotion.
 - Customers from other banks can move their accounts to FNB Zambia and deposit and save the minimum balances to be eligible to participate in the promotion.
3. What do I need to do to participate?
Deposit and maintain a minimum balance or more over a 90-day period into your current account. The minimum balances are as follows; K5,000 for Retail customers and K25,000 for SME customers.
4. What are the minimum balances required to be deposited and saved in order to participate in the promotion?
 - K5,000 or more for Retail customers
 - K25,000 or more for SME Banking customers
5. How will the winners be picked?
The winners will be picked by lucky draw from the list of eligible winners who will meet the criteria of depositing and saving the minimum amount or more into their current accounts, over the 90-day period.
6. What will the winners get?
The Bank will match the amount of savings that the winners will have maintained in their accounts over the 90-days period. For example, if you deposit and save K10,000 over the 90-days period, the Bank will give you another K10,000, so your money will double from the initial saved K10,000 to K20,000.
7. How many winners will be selected?
There will be 50 Retail Banking customers and 10 SME Banking customers selected by random draw to receive the prize of the Bank to double their savings at the end of the competition in June 2024. So, there will be a total of 60 grand prize winners at the end of 90 days.
We will also have 90 consolation prize winners in the Weekly and Monthly draws awarding customers who double their savings every month.
8. How many times will winners be selected?
 - The 60 winners of the grand prize of having the Bank match their savings will be selected once in July after the campaign and competition ends in June.
 - Additionally, there will be 90 winners of K1,000 cash every week starting in April 2024 to June 2024. These will be selected by lucky draw from the list of customers who double their savings every month during the campaign period.
9. Do I qualify to participate if I have a Fixed Deposit Account?
The competition is only open to current account holders. However, customers with flexi-fixed and savings accounts are also eligible to participate.
10. Is there a maximum amount that one can win.
Yes, the maximum amount is K25,000. The amounts to be paid by the bank will not exceed K25,000 for each winner.
11. Do I qualify to participate if I have a Foreign Currency Account?
The competition is only open to local currency (ZMW accounts).